

FATIH USTUN

M.Sc. Information Technologies
M.B.A. in Entrepreneurship

CONTACT

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EXPERIENCED AREAS

- IT Support
- IT Outsourcing
- Web Development
- ISO27001 ISMS
- ERP Implementation
- Business Development
- Early-Stage Start-ups

TECHNICAL SKILLS

- AWS Services
- OS (Windows & Linux)
- OOP (Java & Python)
- HTML & CSS & SQL
- WordPress & SEO
- Active Directory
- MS SQL Back-up
- MS Exchange Server
- Basic Networking
- Computer Hardware
- Google G Suite
- MS 365 & MS Office Suite

"The only way to do great work is to love what you do." - Steve Jobs

I am a professional with 8 years of experience in Information Technology and entrepreneurial areas. I have a strong educational and work background in both these disciplines. IT is also my biggest hobby. I am interested and curious about all areas of IT, that's why my career aim is to become a security specialist to combine most subareas of information technologies. Besides my professional skills, I am very confident about my soft skills, such as leadership and problem solving. Also, I am a quick learner and always motivated to gain new skills. Currently pursuing Cloud Practitioner from AWS re/Start program.

WORK EXPERIENCE

Web Developer – Freelance

2008 – Currently

- Doing websites for small businesses and start-ups.

Start-up Portfolio Manager – *Boğaziçi University Business Angels*

May 2017 – Nov 2018

- Was the manager of Garanti Bank Start-up Acceleration Program and it is coworking office for BUBA. I supported start-ups to improve their business model and growth.

Business Development – *FMV IŞIK University, Istanbul, TR*

June 2016 – May 2017

- Supported students to realize their business ideas and create MVP's for their projects. Also, I coordinated some workshops and events related to entrepreneurship and maker/DIY culture.

IT Coordinator – *Aktas Group, Istanbul, TR*

May 2011 – Oct 2014

- Coordinated and managed relations with outsource IT services to renew the company's complete IT infrastructure.
- Managed a 300.000 USD annual IT budget for monthly service payments, purchasing like software licenses and hardware, and maintenance.
- Was the management representative on ISO27001 ISMS (Information Security Management System) certification project.
- Was Project Leader of MS Dynamics NAV ERP Implementation.
- Supported 120+ employees which were in 4 different locations either remote connection or on site.

IT Support – *FMV Işık University, TR*

August 2010 - Jan 2011

- Supported university departments for software updates and installations, network and connection issues, Active Directory authorizations, etc.

CERTIFICATES

- **G Suite**
By Google
- **HTML & CSS**
By SoloLearn
- **Web Analytics**
By eMarketing Institute
- **SEO**
By eMarketing Institute
- **Swift 4**
By SoloLearn
- **Applied
Entrepreneurship**
By KOSGEB (Government)
- **Social Media**
By Kadir Has University
- **New Media**
By Kadir Has University

EDUCATION SUMMARY

- **Master of Information Technologies (M. Sc.)**
FMV Isik University, Full Scholarship
Graduated in 2014 with Honors Degree
 - **MBA in Entrepreneurship**
Ozyegin University, Full Scholarship
Graduated in 2013 with Honors Degree
 - **Information Technologies - Bachelor's degree**
FMV Isik University, 2010, Full Scholarship
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SOCIAL & LEADERSHIP SKILLS

- **Chairman of University's Student Council**
I was elected as Chairman of the University's Student Council by students two times.
 - **Chairman of University's Alumni Association**
I was elected as Chairman of the University's Alumni Association by alumni.
 - **Organizer of University's Spring Festival**
I was elected as the leader of the Spring Festival Organization Committee by student clubs 4 times, and I organized the university's spring festivals for 4 years.
 - **Dormitory Assistant**
I was selected as one of the 12 Dormitory Assistants by university management according to my social relations, problem solving and communication skills. I helped other students who stayed in the same dormitory building with me to solve their dormitory related problems.
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VOLUNTEER WORK

- **Oxfam**
Store Volunteer, September 2020 – Current
- **AKUT (Turkish Search & Rescue Association)**
Student Group Leader, 2008-2011
- **Kizilay**
Student Volunteer, 2008-2009